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	TOP	KET NO.: MSFT-1969 (303316.	1) PATENT				
M	N 5 0 50	THE UNITED STATES	PATENT AND TRADEMARK OFFICE				
NO.	TA TRADE	Annlication of:					
		Application of:  J. Lucas et al.	Confirmation No.: 1899				
	Appli	cation No.: 09/645,014	Group Art Unit: 2124				
	Filing	Date: August 23, 2000	Examiner: John Q. Chavis				
	For:	Remote Software Installation A	And Maintenance				
			EXPRESS MAIL LABEL NO: EL 969189186 US DATE OF DEPOSIT: May 20, 2004				
			EL969189186US				
	_	S Non-Fee MS AF	RECEIVED	)			
		On Box 1450 MAY 2 5 2004 lexandria, VA 22313-1450					
•	Alexa						
	Sir:		Technology Center 21	U			
•		REPLY TR	ANSMITTAL LETTER				
		A Preliminary Amendment.					
	$\boxtimes$	A Reply Responsive to the Final	Office Action Dated January 29, 2004.				
		A Reply Supplemental to the Par	per filed .				
		A Substitute Specification (pages	s 1 - ) in clean form.				
		A substitute specification	(pages 1 - ) with markings.				
		An Abstract is enclosed.					
	$\boxtimes$	21 replacement sheets of drawin 8, 9, 10, 11, 12, 13, 14, 15, 16, 17	gs are enclosed comprising figures 1, 2, 3, 4, 5, 6, 7, 7, 18, 19, 20, and 21.				
		· · ·	ot black and white photograph(s) in this case, as they for illustrating the claimed invention. One (1) set of apprising figure(s) is submitted herewith.				
		Petition is hereby made to accept	t drawing(s)/photograph(s) in this case.				

05/24/2004 AWBNDAF1 00000060 09645014

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DOC	KET N	O.: MSFT-1969 (303316.1) PATENT			
		Three (3) sets of color drawing(s)/photograph(s) and black and white photocopy that accurately depicts to the extent possible, the subject matter shown in the color drawing(s)/photograph(s), are enclosed, comprising figures .			
		An amendment to the first paragraph in that portion of the Brief Description of the Drawings is also enclosed herewith advising that the patent contains at least one drawing/photograph in color.			
	A Cei	rtified Copy of each of the following applications: is enclosed.			
	An A	ssociate Power of Attorney is enclosed.			
	Information Disclosure Statement.				
		Attached Form 1449.			
		A copy of each reference as listed on the attached Form PTO-1449 is enclosed herewith.			
	A Ter	minal Disclaimer is attached.			
	Appendices as follows: .				
	Other				
	No Additional Fee is Due.				
	Applicant(s) has previously claimed small entity status under 37 CFR § 1.27.				
		cant(s) by its/their undersigned attorney, claims small entity status under 37 § 1.27 as			
		application is no longer entitled to small entity status. It is requested that this be			

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				SMALL ENTITY		NOT SMALL ENTITY	
	REMAINING AFTER AMENDMENT	HIGHEST PAID FOR	EXTRA	RATE	FEE	RATE	FEE
TOTAL CLAIMS	45	45 (20 MINIMUM)	0	\$9 EACH	\$	\$18 EACH	\$0.00
INDEP. CLAIMS	3	3 (3 MINIMUM)	0	\$43 EACH	\$	\$86 EACH	\$0.00
FIRST PRES	ENT	\$145	\$	\$290	\$0.00		
ONE MONTH EXTENSION OF TIME					\$	\$110	\$110.00
TWO MONTH EXTENSION OF TIME					\$	\$420	\$0.00
☐ THREE MONTH EXTENSION OF TIME					\$	\$950	\$0.00
☐ FOUR MONTH EXTENSION OF TIME					\$	\$1480	\$0.00
☐ FIVE MONTH EXTENSION OF TIME					\$	\$2010	\$0.00
LESS ANY EXTENSION FEE ALREADY PAID				minus	(\$)	minus	(\$0.00)
☐ TERMINAL DISCLAIMER				\$55	\$	\$110	\$0.00
OTHER	FEE OR SURCHA	RGE AS FOLLOWS:					
TOTAL FEE DUE					\$		\$110.00

×	any overpayment to Deposit Account 23-3050.
	Please charge Deposit Account No. 23-3050 in the amount of00. This sheet is attached in duplicate.
$\boxtimes$	A response to the Final Office Action dated January 29, 2004 was due on April 29, 2004. Petition is hereby made under 37 CFR § 1.136(a) to extend the time period for response from April 29, 2004 to and through May 29, 2004 comprising an extension of the shortened statutory period of one month(s)

The Commissioner is hereby requested to grant an extension of time for the appropriate length of time, should one be necessary, in connection with this filing or any future filing submitted to the U.S. Patent and Trademark Office in the above-identified application during the pendency of this application. The Commissioner is further authorized to charge any fees related to any such extension of time to Deposit Account 23-3050. This sheet is provided in duplicate.

Date: May 20, 2004

Bruce D George Registration No. 43,631

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